

Nordben Life and Pension Insurance Co. Limited (“Nordben”) further update on the coronavirus (COVID-19) outbreak

Following a community outbreak of COVID-19 within the Bailiwick of Guernsey, the States of Guernsey government, with only a few hours notice, suddenly re-imposed local restrictions across the island on Saturday 23 January 2021. Nordben would therefore like to update its stakeholders as follows:

- All of Nordben’s staff are currently working from home in line with guidance from the States of Guernsey government.
- Policy servicing levels should not be adversely affected during the outbreak; however, we will endeavour to contact you if delays are anticipated.
- Policy valuations remain available by either [logging-in online](#) (for Flex Plan or Triple C Plan policyholders) or [contacting Nordben](#).

Nordben will provide further updates as appropriate as the situation develops.

Thank you for your patience and understanding.