

Nordben Life and Pension Insurance Co. Limited (“Nordben”) further update on the coronavirus (COVID-19) outbreak

Further to our announcement of 23 March 2020 ([please click here](#)) and subsequent update of 29 April 2020 ([please click here](#)); Nordben would like to provide its stakeholders with the following further update regarding the status of its business continuity measures during this pandemic:

- The majority of Nordben’s staff are working from home and we continue to follow the recommendations and guidance from the States of Guernsey government.
- Policy servicing levels have not been adversely affected during the outbreak and clients are receiving responses and payments within our standard processing timeframes.
- Policy valuations remain available by either [logging-in online](#) (for Flex Plan or Triple C Plan policyholders) or [contacting Nordben](#).

Further updates

In view of the above, Nordben will not be providing further updates regarding the outbreak unless a significant issue arises, or until such time that all staff are able to return to working from the office.